

	<b>Graduate Medical Education</b>	
	GMEC Approval Date:	01/10/2025
	Effective Date:	02/01/2025
	Review/Revision Date:	
Policy Title: <b>Resident/Fellow Feedback</b>		
ACGME Institutional Requirement: <b>III.A</b>		Page 1 of 1

I. Policy

LECOM provides a learning and working environment in which residents/fellows have the opportunity to raise concerns and provide feedback without intimidation or retaliation and in a confidential manner. **[IR: III.A]**

II. Procedure

- A. The DIO is available to meet with residents/fellows about any individual concerns and will work with the resident/fellow and the program to achieve resolution of the issue.
- B. GME Concern Reporting System. A web-based reporting system for residents and fellows is available to report concerns anonymously. Residents/fellows may include non-identifiable contact information or include their name and contact information for follow-up. The report will go directly to the Designated Institutional Official and will be reviewed and routed to the appropriate party.
- C. GMEC annual review of each ACGME resident/fellow survey. Survey results are a critical portion of the Annual Program Evaluation and Annual Institutional Review by the GMEC to identify concerns. The GMEC is actively involved in the oversight of these programs to improve the educational and working environment.

III. Oversight

It will be the responsibility of the LECOM to ensure that each sponsored program meets the expectations of this policy. **[IR: III.A]** The DIO, as part of the Annual Institutional Report (AIR), reports to the Board of Trustees of LECOM annually concerning learning environment needs and concerns of residents and fellows.