

Important Addresses, Phone Numbers and Web Sites

Dept of ED Servicers:

Complete list of Direct Loan Servicers:

<https://studentloans.gov/myDirectLoan/additionalInformation.action>

Direct Loan Servicing Center

P.O. Box 5609
Greenville, TX 75403-5609
800-848-0979
www.myedaccount.com

Fed Loan Servicing (PHEAA)

DEPT OF ED/ FEDLOAN
SERVICING(PHEAA)
P.O BOX 69184
HARRISBURG,PA 171069184
800-699-2908
accountinfo@myfedloan.org
www.myfedloan.org

Great Lakes Educational Loan Services

DEPT OF ED/GREAT LAKES
PO BOX 7860
MADISON, WI 537077860
800-236-4300
www.mygreatlakes.org

Nelnet

Dept of ED/Nelnet
1-888-486-4722
www.nelnet.com

Sallie Mae

DEPT OF ED/SALLIE MAE
P.O. BOX 9635
WILKES-BARRE
PA 187739635
800-722-1300
www.salliemae.com

Navient

800-722-1300
www.navient.com

Lenders:

AES/PHEAA-

P.O. Box 2461
Harrisburg, PA 17105
1-800-699-2908
www.aessuccess.org
www.myfedloan.org

Citibank

1-800-967-2400
www.studentloan.com

Discover Student Loans

1-877-728-3030
www.discoverstudentloans.com

New York State Higher Ed Services Corporation (NYSHESC)

1-888-697-4372
www.hesc.org

PNC Education Loan Center

1-800-762-1001
www.eduloans.pncbank.com

SallieMae

(888-272-5543)
888-2-SALLIE
www.salliemae.com

Wells Fargo

PO Box 5185
Sioux Falls, SD 57117- 5185
<http://wellsfargo.com/student>
877.599.6788

Other helpful web sites:

Download deferment forms at your **loan servicer website**.

Go to www.studentaid.gov for more **deferment information**.

Access student **financial aid history** at: www.nsls.ed.gov

Complete **online entrance and exit counseling**, view Direct Loan, MPN, repayment info at: www.studentloans.gov (need FSA ID)
Request FSA ID at same site

For financial aid information, loan repayment calculators, etc.: www.finaid.org

AACOM Online Financial Aid Debt Management Modules:
<http://www.aacom.org/ome/councils/aacom-councils/csfaa>