

## Important Addresses, Phone Numbers and Web Sites

### Dept of ED Servicers:

#### **Complete list of Direct Loan Servicers:**

<https://studentloans.gov/myDirectLoan/additionalInformation.action>

#### **Direct Loan Servicing Center**

P.O. Box 5609  
Greenville, TX 75403-5609  
800-848-0979  
[www.myedaccount.com](http://www.myedaccount.com)

#### **Fed Loan Servicing (PHEAA)**

DEPT OF ED/ FEDLOAN  
SERVICING(PHEAA)  
P.O BOX 69184  
HARRISBURG,PA 171069184  
800-699-2908  
[accountinfo@myfedloan.org](mailto:accountinfo@myfedloan.org)  
[www.myfedloan.org](http://www.myfedloan.org)

#### **Great Lakes Educational Loan Services**

DEPT OF ED/GREAT LAKES  
PO BOX 7860  
MADISON, WI 537077860  
800-236-4300  
[www.mygreatlakes.org](http://www.mygreatlakes.org)

#### **Nelnet**

Dept of ED/Nelnet  
1-888-486-4722  
[www.nelnet.com](http://www.nelnet.com)

#### **Sallie Mae**

DEPT OF ED/SALLIE MAE  
P.O. BOX 9635  
WILKES-BARRE  
PA 187739635  
800-722-1300  
[www.salliemae.com](http://www.salliemae.com)

#### **Navient**

800-722-1300  
[www.navient.com](http://www.navient.com)

### Lenders:

#### **AES/PHEAA-**

P.O. Box 2461  
Harrisburg, PA 17105  
1-800-699-2908  
[www.aessuccess.org](http://www.aessuccess.org)  
[www.myfedloan.org](http://www.myfedloan.org)

#### **Citibank**

1-800-967-2400  
[www.studentloan.com](http://www.studentloan.com)

#### **Discover Student Loans**

1-877-728-3030  
[www.discoverstudentloans.com](http://www.discoverstudentloans.com)

#### **New York State Higher Ed Services Corporation**

(NYSHESC)  
1-888-697-4372  
[www.hesc.org](http://www.hesc.org)

#### **PNC Education Loan Center**

1-800-762-1001  
[www.eduloans.pncbank.com](http://www.eduloans.pncbank.com)

#### **SallieMae**

(888-272-5543)  
888-2-SALLIE  
[www.salliemae.com](http://www.salliemae.com)

#### **Wells Fargo**

PO Box 5185  
Sioux Falls, SD 57117- 5185  
<http://wellsfargo.com/student>  
877.599.6788

### Other helpful web sites:

Download deferment forms at your **loan servicer website**.

Go to [www.studentaid.gov](http://www.studentaid.gov) for more **deferment information**.

Access student **financial aid history** at: [www.nsls.ed.gov](http://www.nsls.ed.gov)

Complete **online entrance and exit counseling**, view Direct Loan, MPN, repayment info at: [www.studentloans.gov](http://www.studentloans.gov) (need PIN)  
Request PIN number at same sites.

For financial aid information, loan repayment calculators, etc.: [www.finaid.org](http://www.finaid.org)